



## **Long Term Recovery Meeting**

### **Robeson County Emergency Operation Center**

### **October 28, 2016 10am**

- In a Disaster Recovery there are three MODES: Planning, Response and Recovery.
- Long Term Recovery identifies resources with the solution to the problem.
  - MONEY
  - MANPOWER
  - MATERIALS
- **Shelters**
  - Bill Sapp and Fairgrounds have a total of 150 people
  - Long term shelters are needed
  - Location of rental property is underway
  - Temporary Rental Assistance is 18 months with FEMA
  - Temporary Housing-TSA is 2 weeks only but has been extended for another 2 weeks.
  - 537 people are in Robeson County Hotels.
  - Closing Dates will be 11/14/2016 for Bill Sapp and 11/21/2016 for Fairgrounds
  - Issues in shelters: water pressure (short term), need an increase in law enforcement, stomach bug
- **Disaster Recovery Centers (DRC)** 2750 Roberts Ave, Mon-Sat, 9-7, Sun 12-5, with some transportation available from SEATS.
- **FEMA Information**
  - Those affected by Hurricane Matthew have four ways to register with FEMA for assistance: Online at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov), through the FEMA Mobile App which can be downloaded, calling [800-621-3362](tel:800-621-3362) for voice, 711 and Video Relay Service, or go to a Disaster Recovery Center. Those who are deaf, hard of hearing, or have difficulty speaking and use a TTY should call [800-462-7585](tel:800-462-7585).
  - If you receive a letter from FEMA about your eligibility for assistance, take the time to read the information thoroughly. Sometimes people do not immediately qualify for financial help and the reason may be a simple fix. Call the FEMA helpline for assistance. The FEMA letter may ask for receipts or proof of occupancy – read thoroughly.
  - The U.S. Department of Agriculture (USDA) has approved Disaster Supplemental Nutrition Assistance Program (D-SNAP) for those eligible in **31** North Carolina counties: Beaufort, Bertie, Bladen, Columbus, Craven, Cumberland, Dare, Duplin, Edgecombe, Gates, Greene, Harnett, Hoke, Hyde, Johnston, Jones, Lee, Lenoir, Martin, Moore, Nash, Onslow, Pender, Pitt, Robeson, Sampson, Tyrrell, Wake, Washington, Wayne and Wilson.
  - FEMA Disaster Survivor Assistance (DSA) teams are in the field, helping North Carolina residents who suffered damage from Hurricane Matthew and flooding, providing registration assistance and answering questions on the FEMA application process.
  - FEMA housing inspectors are in the field assessing disaster damaged homes. All federal employees carry photo identification and do not charge for federal assistance.

➤ **SBA Disaster Loans**

- Robeson County College Workforce Development Center has a SBA Disaster Loan Officer on Monday-Thursdays 8am-5pm and Friday 8am-2:30 pm. To make an appointment please contact Anita Bing 910-272-3630
- The U.S. Small Business Administration (SBA) offers low-interest disaster loans to help homeowners and renters as well as businesses of all sizes and private non-profit organizations to cover the cost of replacing lost or disaster-damaged personal property. If applicant received application they MUST return it. It is part of the registration process. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. Total SBA loan dollars approved to date: **\$8.1 M.**
  - Contact U.S. Small Business Administration's Disaster Assistance Customer Service Center by:
    - Calling [800-659-2955](tel:800-659-2955)
    - Emailing [www.disastercustomerservice@sba.gov](mailto:www.disastercustomerservice@sba.gov)
    - Visiting SBA's website at [www.sba.gov/disaster](http://www.sba.gov/disaster)
    - Deaf and hard-of-hearing individuals may call TTY [800-877-8339](tel:800-877-8339)

➤ **National Flood Insurance Program (NFIP)**

- As of October 26, North Carolina survivors submitted approximately 5,150 NFIP claims. These claims have resulted in over **\$8** million in Advance Payments to North Carolina residents.
- As of October 10, advanced payments were authorized for NFIP policyholders affected by Hurricane Matthew who sustained flood damages.
  - These payments provide expedited relief to those affected.
  - By paying up to 50 percent of the estimated covered losses allows the policyholder the ability to proceed with recovery efforts while negotiating the proof of loss with the adjuster.
- When calling FEMA to register, applicants are asked if they have insurance. Regular home insurance does not cover flood damage – it's important to distinguish between homeowners insurance and National Flood insurance.

➤ **Disaster Survivor Assistance**

- Disaster Survivor Assistance (DSA) teams are visiting shelters and canvassing designated counties. The teams are knocking on doors in affected neighborhoods to support registration of survivors and to provide resource referrals.
- The teams answer questions about the types of help available, help survivors apply for state and federal assistance and update an applicant's contact information.
- Team members wear blue FEMA shirts or FEMA vests and have photo IDs. To safeguard against fraud and scams, survivors should always ask to see FEMA photo IDs if they are not visible.

➤ **Other Resources**

- If you have questions about the safety of food in your home, call the USDA Meat and Poultry Hotline at **888-MPHotline (888-674-6854)** on weekdays from **10 a.m. to 4 p.m. EST** or visit [www.AskKaren.gov](http://www.AskKaren.gov) to chat live with a food safety specialist, available in English and Spanish.
- Disaster Legal Services (DLS) is now available. DLS provides immediate temporary legal assistance at no charge. Call [800-662-7407](tel:800-662-7407).
- **IRS** - Applicants in designated counties have until March 15, 2017, to file certain individual and business tax returns and make certain tax payments. This includes an additional filing extension for those with valid extensions that ran out at midnight Oct. 17.

Taxpayers in counties added later to the disaster area will automatically receive the same filing and payment relief.

- United Way has Grants for 1 month and to help pay rental deposit
- Crisis Cleanup learn more by calling 1-800-451-1954 or <http://www.crisiscleanup.org>
- Red Cross review maps please visit:  
[http://maps.redcross.org/website/links/ARC\\_Disaster\\_Links\\_NC.html](http://maps.redcross.org/website/links/ARC_Disaster_Links_NC.html)
- **Subcommittees:**
  - Temporary Housing
  - Shelters: Cathy McKoy and Grace Oxendine
  - Food/Nutrition-Ron Pringles, Darlene Jacobs
  - Funding/Donation Management-United Way and Church and Community Center
  - Volunteer Management- Robeson County Red Cross
  - Case Management
  - Transportation
  - Public Health-(Physical and Mental Health)
  - Academics (k-12)
  - Logistics
- Next Meeting: Tuesday November 1, 2016 at 2pm